

Care + Maintenance Guide



Congratulations on your jam purchase!

All profits from sales are reinvested in JamFactory's training, exhibitions and education programs.

To ensure your items last for a long time, please take note of the following care instructions.

Glass

Wipe regularly with a soft lint free cloth. Cloth may be damp, and a mild glass cleaner used if needed.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this will damage the glass surface.

Due to the form of the lightshades dust can gather inside, it is recommended to use a static duster to maintain cleanliness.

Do not use glass cleaner on any glass with a sand blasted (frosted) finish, clean using a good quality microfibre cloth.

Due to the handmade nature of our products, they should not be exposed to extreme temperatures including dishwashers.

Timber - Solid & Veneer

Clean using a soft, damp cloth / sponge and lukewarm water, a neutral detergent may be used if needed. Always wipe in the direction of timber grain and dry timber surface properly before use.

Clean any spills and excess liquid as soon as possible using a cloth or paper towel.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this will damage the timber surface.

Always protect timber from direct sunlight to avoid discolouration and avoid partial covering of timber surface as this will result in colour variation of timber over time.

Take care when placing and moving objects on surface of timber product to avoid scratching and marking.

Do not place hot or wet items directly onto timber surface.

Laminate

Wipe regularly with a clean, soft microfiber cloth. Cloth may be damp, and a mild detergent used if needed.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may damage the laminate surface.

Take care when placing and moving objects on surface of laminate product to avoid scratching.

Do not place hot objects directly on to surface.

Avoid placing laminate product in direct sunlight.

Linoleum

Wipe regularly with a clean, soft lint free cotton cloth. Cloth may be damp, and a mild detergent used if needed.

Always dry surface with a dry, soft lint free cotton cloth.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may scratch the linoleum surface.

Take care when placing and moving objects on surface of linoleum product to avoid scratching, and do not place hot objects directly on to surface.

Where scratches do occur, they can be concealed with a walnut. Rub the scratch with white meat of walnut, and clean whole surface after treatment.

Upholstery

Regularly vacuum using an upholstery attachment on low setting to remove dirt and dust.

Gently spot clean with warm water and a soft cloth on affected areas of soiling, removing any spills as soon as they are noticed. Do not use excessive water or cleaning detergents.

Do not use excessive abrasion or scrubbing as this may leave permanent blemishes on fabric surface.

Do not use bleach or harsh, abrasive detergents. Steam may cause damage.

Always protect upholstered furniture from direct sunlight where possible to avoid any fading or discolouration.

Ceramic

Clean regularly with a soft lint free cloth, using a damp cloth and mild detergent for heavier soiling.

Always cloth dry to remove all excess water and detergent after cleaning.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may damage the ceramic surface.

The surface is quite durable and scratch resistance, however if knocked or bumped the ceramic surface may chip.

Due to the handmade nature of our products, they should not be exposed to extreme temperatures including dishwashers, ovens and freezers.

Powder Coat

Clean regularly with a soft lint free cloth, using a damp cloth and mild detergent for heavier soiling.

Always cloth dry to remove excess water and detergent after cleaning.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may scratch the powder coat finish.

Powder coat is extremely durable but will wear away/discolour under repeated friction and can chip like glass or ceramic if hit with force.

Cast Aluminium

Dust regularly with a dry, lint free cloth. Cloth may be damp, and a mild detergent used if needed.

Always cloth dry to remove all excess water and detergent after cleaning.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may damage the aluminium surface.

Stainless Steel

Clean regularly with a soft lint free cloth, using a damp cloth and mild detergent for heavier soiling. For stubborn surface imperfections use an alcohol based cleaner that evaporates and displaces water, as to not stain the surface.

Always cloth dry to remove all excess water and detergent after cleaning.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may damage and eat away at the steel surface.

Professional care must be taken if trying to rejuvenate a surface finish.

Enamel

Clean regularly with a soft lint free cloth, using a damp cloth and mild detergent for heavier soiling.

Always cloth dry to remove all excess water and detergent after cleaning.

Do not use harsh detergents that contain bleach, acid or abrasives (cutting compounds, scourers, steel wool) as this may damage and eat away at the enamel surface.

The surface is quite durable and scratch resistance, however if knocked or bent will easily chip from the metal substructure.